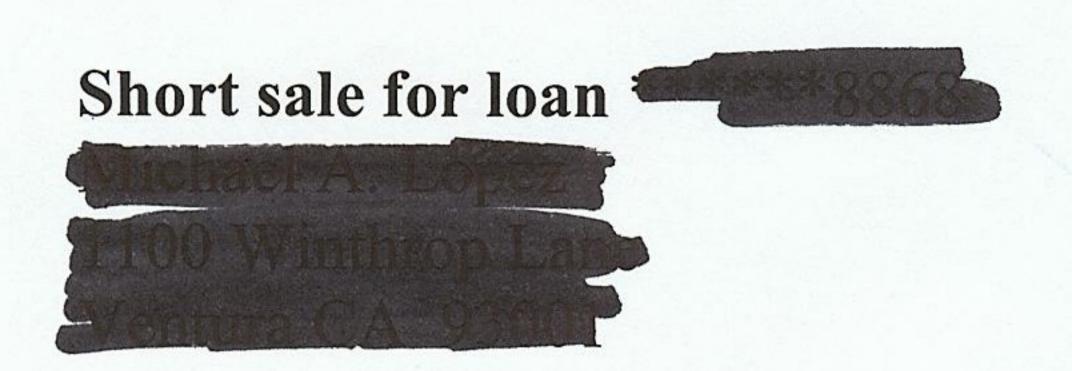
Chase (SC1-3050) 2210 Enterprise Drive Florence SC 29501



October 3, 2011

Leslie Nelson 674 County Square Drive, Suite 203 Ventura CA 93003



Dear Leslie Nelson:

This letter is in response to your telephone call received on June 16, 2011, in the Chase Home Lending Executive Office, regarding assistance with a short sale for the property secured by the above-referenced loan.

The sale closed on July 2011, and the funds for the sale posted via wire transfer on July 23, 2011.

We apologize that the service you received did not meet your expectations. If you have any questions about this matter, please contact at (2005), extension 2000.

We appreciate your business and value our relationship with you.

Sincerely,

Chase Home Lending Executive Office (800) 582-0542 TDD/Text Telephone www.chase.com